# How to solve database Shut Down error as below during Backup



## ALL SQL PC Logout & go to MAIN SERVER PC To refer below guideline on how to solved this error .



#### 1) Click on the ... button



2. Look for the database cant login, check the ACC-XXXX.FDB (for step 10 purpose)

3) Click on Back to Database Group

<b>2</b>	SQL Fina	ncial Accounting Database Group	×
SQL Fina	ancial Accour	nting Database Group	
Create Group Standalone / Server Add Group Workstation	DCF Group SQL Financial Database C:\eStream\S	Accounting S	
		Open Open in New Application Open File Location	
		Run QA Testing Create Desktop Shortcut	
		Remove Database Group	
		Generate Backup Script	
		Properties 5	

- 4) Right click on Firebird Icon
- 5) click on Properties

<b>2</b>	C:\eStream\SQLAccounting\Share\Default.DCF	×
Database Engine:	Firebird Standalone Database	,
Server:	V	
Folder:	C:\eStream\SQLAccounting\DB	
Optional		
Database Username:	Leave Blank As Default	
Database Password:	Leave Blank As Default	
DCF Password:		
Test Connection	Status: Unknown	
	ОК	Cancel
Description:	SQL Financial Accounting Database	

6) remember your DB Folder path (for step 10 purpose)

Download SQL Accounting diagnosis & install it

http://www.sql.com.my/utility/SQLAccDiagnosis-setup.exe user & password : sqlutility

f SQL	Accounting Diagnosis – 🗆 🗙
<u>F</u> ile Diagnose <u>1</u> Diagnose <u>2</u> <u>W</u> indow <u>H</u> e	lp
External <u>B</u> atch Backup	lone 🗾 Databse <u>P</u> atch 😝 Database <u>V</u> alidate
	Please Select Your Firebird Version Firebird 1.5 Firebird 2.1 Firebird 2.5
	This Program is Combine of All utility available in SQL Accounting
	Please Backup Before Run Any Action in This Appliction
SQL Accounting Diagnosis	Working Date : 17/04/2015 🔻 CAPS NUM

7) Launch your SQL Accounting Diagnosis, click on Firebird 2.5



8) Go Diagnosis 1 > Adhoc Backup

SQL Accounting Diagnosis	- 🗆 ×
<u>File Diagnose 1</u> Diagnose <u>2</u> <u>W</u> indow <u>H</u> elp	
External Batch Backup Clone Database Clone Databse Patch Patabase Validate	
SQL Adhoc DB Backup Step 1 Select the Database Elle: No Database Selected	
Step 2 Backup Ivailable	
ν 	
SQL Accounting Diagnosis	APS NUM

9) Click on the Yellow Color Folder to choose your FDB .

B		Open	×
ⓒ ⋺ → ↑ <u>।</u> с:\es	Stream\SQLAccounting\DB	V 🖒 Search DB	م
Organize 👻 New fold	er		:= - 🔟 🔞
☆ Favorites	Name	Date modified	Туре
📃 Desktop	ACC-0001.FDB	17/04/2015 11:20	FDB File
🗼 Downloads	ACC-0002.FDB	17/04/2015 11:20	FDB File
🖳 Recent places	ACC-0003.FDB	17/04/2015 11:20	FDB File
	ACC-0004.FDB	17/04/2015 11:20	FDB File
🔜 Desktop	ACC-0005.FDB	17/04/2015 11:20	FDB File
🚺 MeiWei	ACC-0006.FDB	17/04/2015 11:20	FDB File
🖳 This PC	ACC-0007.FDB	17/04/2015 11:20	FDB File
🥞 Libraries	ACC-0008.FDB	17/04/2015 11:20	FDB File
👊 Network	ACC-0009.FDB	17/04/2015 11:20	FDB File
📴 Control Panel	ACC-0010.FDB	17/04/2015 11:20	FDB File
👿 Recycle Bin	ACC-0011.FDB	17/04/2015 11:20	FDB File
)) 01.Chart of Acco	ACC-0012.FDB	17/04/2015 11:20	FDB File 🗸 🗸
📔 02.Customer 🛛 🗡	<		>
File n	ame: ACC-0003.FDB	✓ Firebird Data	base 🗸 🗸
		Open	Cancel .::

10) Refer Step 6 on how to check the FDB & Select the ACC-XXXX.FDB

<b>.</b>	SQL Accounting Diagnosis	- 🗆	×
<u>F</u> ile Diagnose <u>1</u> Dia	gnose <u>2 W</u> indow <u>H</u> elp		
External <u>B</u> atch Ba	ackup 🚺 Database <u>C</u> lone 🦾 Databse <u>P</u> atch <table-cell-rows> Database <u>V</u>alidate</table-cell-rows>		
	SQL Adhoc DB Backup Step 1 Select the Database File: C:\eStream\SQLAccounting\DB\ACC-0003.FDB Testing Company - [2015] - 2015-04-17 Step 2 Backup ilable		
SQL Accounting Diagno	sis Working Date : 17/04/2015 V CAP	S NUM	

#### 11) Click on Backup

Browse For Folder	×
Select Backup Folder	
E Desktop	^
MeiWei	
🖻 🌉 This PC	
D Ibraries	
Network Network	
D D 01.Chart of Account - Done	
🛛 🐌 02.Customer	
123	
	¥
OK Cance	el:

12) Select Backup to Desktop and press on OK



13) Click OK

	C:\eStream\SQLAccounting\Share	e\Default.DCF
	QL Financial Acc	ounting
	Versi	on 4.2015.732.704
	F	nterprise Edition
-		www.sql.com.my 🥏
Company:	Testing Company	×
User:	ADMIN	704-fix rep <mark>o</mark>
Password:		Log on 👻
	Remember password	

14) go back SQL & Click on ... button

🖉 SQL	Financial Accounting - SQL Financial Accounting Database	×			
SQL Financi	SQL Financial Accounting Database				
Housekeeping Backup Restore	DCF Database Testing Company Remark: 2015 Version: 118 ACC-0001.FDB Testing Company Remark: 704 report form Version: 116 ACC-0002.FDB				
Management Create New Database Create Sample Database Find Database Add Database Link	Testing Company Remark: 2015 Version: 116 ACC-0003.FDB				
Back to Database Group	C:\eStream\SQLAccounting\Share\default-t.DC	 .F			

15) Click on Restore

	Restore Database	×
Restore From:		
Info	OK	Cancel

### 16) Click on <mark>...</mark> Button

	Restore Database		×
🔄 🄄 👻 🋧 🔳 Desktop	o ✓ ♂ Se	arch Desktop	Q,
Organize 🔻 New folder			- 🔟 🔞
🕮 Recent places \land	Name	Size	Item type
	🜗 Testing Company - [2015] - 2015-04-17	190 KB	Compressed (zip
Desktop	14042015-done	548 KB	Compressed (zip
	] CEX UTAMA SDN BHD - [2015 PROD] - 2015-04-1	873 KB	Compressed (zip
This PC	ZHAORIACKAGING- sqlacc	2,341 KB	Compressed (zip
Desktop	ZHAORI PACKAGING INDUSTRIES (M) SDN. BHD	2,341 KB	Compressed (zip
Documents	🜗 5SenRoundScript	3 KB	Compressed (zip
Downloads	] Report Designer	1,984 KB	Compressed (zip
m <sup>e</sup> huihuii789@ou	WinXP.Pro.SP3.TeamViewer.23	727,824 KB	Compressed (zip
Music	\mu INBOX		File folder
Pictures	퉲 Teluk Intan		File folder
📕 Videos	CashSalesFormat		File folder
📥 OS (C:)	퉬 14042015-done		File folder 🛛 👻
🔐 DVD RW Drive I 🗸 🖌			>
File nan	ne: Testing Company - [2015] - 2015-04-17 🗸 🛛	ackup files (*.zip	o, *.z??) ∨
		Open	Cancel

#### 16) Select back the Backup File > and click on Open

	Restore Database	×
Restore From:		
C: \Users \MeiWei \Desk	top\Testing Company - [2015] - 2015-04-17.	zip
Info	OK	Cancel

17) Click on OK

	Enter Database Name ×
<u>D</u> atabase:	ACC-0046.FDB
	✓ Auto add file extension
	OK Cancel

18) Click on OK

	Restore Database: ACC-0046.FDB	×
gbak: gbak: gbak: gbak: gbak: gbak:	activating and creating deferred index RDB\$PRIMARY8 activating and creating deferred index AP_SDDTL_DOCKEY activating and creating deferred index RDB\$PRIMARY7 activating and creating deferred index AP_SD_DOCNO activating and creating deferred index RDB\$PRIMARY6 activating and creating deferred index AP_SCDTL_DOCKEY	^
gb gb	Information	×
gb gb gb gb	Restore Database: ACC-0046.FDB completed.	
gb gb gb		ок
gbak: gbak:fi Elapsed	committing metadata hishing, closing, and going home time: 3.7030 seconds	J
<		>
Сору	o Clipboard	Close

19) Click on OK

🖀 SQL	Financial Accounting - SQL Financial Accounting Database		
SQL Financial Accounting Database			
<u>Housekeeping</u> Backup Restore	DCF Database Testing Company Remark: 2015 Version: 118 ACC-0001.FDB Testing Company Remark: 704 report form Version: 116 ACC-0002.FDB		
<u>Management</u> Create New Database	Testing Company Remark: 2015 Version: 116 ACC-0003.FDB		
Create Sample Database Find Database Add Database Link	Testing Company Remark: 2015 Version: 116 ACC-0046.FDB		
Back to Database Group	C:\eStream\SQLAccounting\Share\default-t.DCF		

20) After restore successful, right click on your old database, you can choose Drop Link ( to hide it) or delete database to permanent removed .

-to Drop Link : right click on your old database > drop database link > yes

-to delete permanently : right click on your old database > delete > no > yes